

Frequently Asked Questions (FAQ)

Go Overseas And Learn : Parents' Briefing Questions - 22 Sep 2023

1. Any halal food available for muslim students?

Halal food will be arranged for Muslim students. However, in certain circumstances, it may be difficult to find halal food. The Muslim staff will guide the Muslim students on what they can and cannot eat.

2. Will there be a checklist that the school can share i.e. what to bring?

The school will share a packing list with the parents and students.

3. In the event that students need medical attention, which is the nearest clinic or hospital?

Please refer to the briefing slides.

4. Are parents able to board the bus together to go to the airport on the day of departure?
 - a. Unfortunately, the bus is only catered for the students and staff. Parents who wish to be at the airport have to make their own arrangements.
5. Are the students going to be exposed to volunteering works?

This trip is for cultural immersion. They will not be involved in service learning or any volunteering work.

6. Water in hotel drinkable or the school provide bottled mineral water?

Students will only be drinking mineral water overseas for all the countries. As a safety precaution, the school will provide sufficient bottled water for our students throughout the entire trip. Students will be briefing not to drink water from any other source.

7. Can the parent pick the student at airport when they return?

Parents are encouraged to pick up their children from the airport upon arrival. Please do work with the form teachers on the arrangements.

8. What is the average amount of money do they need to bring?

Students will not need any money for this trip. Money will only be needed if they would like to buy some souvenirs back. As such, the school advises not to bring any more than \$50 - Singapore dollars equivalent.

9. What time can we fetch the child from the school

Please refer to the briefing slides.

10. Maybe can guide the student to key in the wifi password in their phone once they reach hotel.

The staff will definitely help the students with this and all other matters during the trip.

11. In terms of comfort food, will they be guided which items are safe to eat?

We will be very particular with what our students eat. As such, they will only eat the food which we have catered for them. We will not allow them to consume any street food.

12. How many pax per room?

Students will be in pairs or trios (2 or 3 students in a room).

13. What is the mitigation plan if Child gets separated from the group?

There are very clear safety plans in place, in collaboration with the tour agency in Singapore and overseas. This is the reason why we have 1 adult to about 4 students ratio to keep a close eye on our students. Students will be staying with the staff at all times. We will also be constantly doing a head count. Moreover, we will be working with the officials in Singapore and overseas to be prepared for any emergencies.

14. Are all the students covered with travel insurance? If yes, what is the coverage?

The school will purchase a comprehensive NTUC travel insurance for all travelling students.

15. Student that no able to consume beef will there be other choices available?

There will be some variety for students and there will be alternative arrangements for students who cannot consume beef.

16. When is the time we can telecommunications with the child upon arrival at Cambodia?

Students will be given time to communicate with their parents at night before they go to bed. This allows them to be fully engaged in the activities planned for them overseas.

17. Will there be any need for the student to fill up the arrival card by their own??
Or will they receive help to fill it up?

The staff will definitely help the students with this and all other matters during the trip.

18. Do students bring uniform or PE? And how many sets is required thanks

The school will share a packing list with the parents and students.

19. What attire to be worn other than what have required as ask?

The school will share a packing list with the parents and students.

20. Do we allocate time for Malay prayers?

As we will be travelling, prayers can be done at the pockets of rest time if there is an appropriate place. Muslim staff will guide the students along accordingly.

21. If not enough school uniform set (top and pants) , can we buy extra from school bookshop?

Yes, you may buy extra sets of uniforms from the school bookshop if you need to.

22. Able to meet child at departure gate upon departing? Or unnecessary to do so?

Parents are welcomed to join us at the airport for both departure and arrival.

23. Exposure to insect bites as students are in shorts. Can they wear pants?

According to the activities, staff will advise the students on what to wear. Track pants are part of their packing list.

24. Hi Teacher the red camp t shirt is referring to the red colour t shirt the student wears to school pls?

The school will share a packing list with the parents and students.

25. Medication required?

The school will not administer any medication. However, you may choose to ask your children to bring the necessary medication along.

26. Will we know who are the roomies?

We will inform your children about who their hotel roommates are.

27. Safety after 'lights off' - What are the safety precautions taken after lights off in case we have students sneaking out of their rooms to roam about?

Students will be briefed on the expectations and the consequences of sneaking out of the hotel rooms. There will be arrangements made with the hotel staff to be vigilant of students leaving their rooms. Teachers will also be deployed to patrol and check on the students at night.

28. Will the reflection / debrief with the students at the end of each day arranged within hotel premises?

Yes, we have booked conference rooms and spaces within the hotel for debrief and reflection.

29. A few students might have difficulty paying attention during debrief as they will be very tired. Will the teachers be guiding this group of students?

The debrief and reflections will be throughout the entire trip. The end of the day debrief will be largely used to share and highlight safety points, raise up concerns and to give heads up for the programme the following day.

30. Instead of luggage, can we pack all the stuff for our child in a backpack and check-in the backpack?

Yes, you may choose to do that if you are able to secure the backpack.

31. Can the teachers remind my child to take the medication in case they forget to take it?

Please do work with the respective Form Teachers for any special arrangements and requests.

32. Possible to create a whatsapp group for parents so that teachers can give timely updates as we are equally anxious as this is the first time they are away from their parents?

The staff need to give 100% focus and attention on the students during the trip. As such, we will not be forming any whatsapp groups. Instead, parents can wait for the call from their children at night and refer to the google drive to view the photos

loaded up by the staff. Any necessary updates will be given to parents when required.

33. Will the students be given permission to use their HPs during daytime?

Students will be allowed to use their phones according to some regulations. This will allow the students to be fully involved in the activities planned for them.

34. Will the passports be collected from the students and safekept by the teachers?

Passports will be collected on the 9th October 2023 by the FTs for safekeeping in the school. Subsequently, during the trip, the teachers will safekeep the passports in the hotel safe. Students will be given the passports at the customs.

35. I request hotel personnels to have a fire drill with the students just in case of emergency purposes. Can the arrangements be made?

Yes, there will be a fire drill briefing done by the hotel personnel upon checking in.

36. Must our child wear a mask in Sarawak?

Masks are no longer required but the staff will advise students to put on their masks where necessary. As such, students are advised to bring along masks.

37. In case my child gets sick amidst the trip, what are precautionary measures teachers will be taking?

There are strict protocols in place to follow in such contingencies. Staff will be briefed on such protocols and quality medical facilities in close proximity have been identified for quick access, if needed.

38. My child is quite particular about food. Can we pack some instant noodles just in case he gets hungry after his meals?

There will be more than sufficient food catered for the students. However, if you wish to, you can still pack cup noodles for your child.

39. Will the teacher make a special arrangement to accompany my child to purchase souvenirs?

Students may get opportunities to buy souvenirs. Teachers will be with the students at any point in time throughout the trip.

40. Together with the cash, can I also pass my credit card to my child?

I suggest not passing a credit card to your child as he will not get a chance to use it. Furthermore, if he/she were to lose the card, it is going to create a lot of worry and hassle for the parent. In a foreign land, it is going to be very challenging to trace the card back.

41. May I know the menu for the meals?

Nutritious and delicious meals will be catered for your children. We will post nice photos of the food on google drive!

42. Since my child is supposed to be in school by 11.30am, will lunch be provided?

Food is not catered for the students to eat before leaving school for the airport. Meals will be provided on the plane. However, he/she can choose to purchase food in the canteen and eat before boarding the bus. Suggestion for students to eat light before a flight.

43. Can I have more clarity on school uniforms please...Aren't the students allowed to wear pants / jeans to prevent themselves from insect bites?

According to the activities, staff will advise the students on what to wear. Track pants are part of their packing list.

44. After arrival, can I come to the airport to fetch my child back home instead of him returning back to school?

Parents are encouraged to pick up their children from the airport upon arrival. Please do work with the form teachers on the arrangements.

45. Can I come to the airport to send off my child?

Parents are welcomed to join us at the airport for both departure and arrival.

End